

NOTICE OF POSITION AVAILABLE

IT-Flight Ops Support Technician

Conair is Canada's most experienced specialty aircraft operations provider, delivering a comprehensive range of aerial fire control products and services to a variety of national and international customers and partners. Our long-standing reputation for providing service excellence makes us an industry leader.

People define Conair and we currently have an opening for an IT professional with a keen interest in gaming/flight simulation software.

Reporting to the Director of IT, the IT/Flight Ops Support Technician is a dual support role. During the early spring, you leverage your interest in gaming with your knowledge of software and hardware to provide full support to the flight simulator program. When not supporting the simulators, you will assist with application development and general IT support.

In this role your duties will include the following:

- Provide excellent and professional service for our employees through management of the simulator fleet;
- Ensure simulator training readiness;
- Report any simulator faults which affect training readiness to flight operations;
- Troubleshoot simulator faults and malfunctions and perform maintenance to the simulator fleet where required;
- Maintain general cleanliness of simulator areas;
- Be on hand to assist the flight training team during simulator flight training;
- Assist with mobile, web application development and or report writing.
- Other related duties as required.

We are looking for someone with:

- Serious interest and knowledge of computer gaming/flight simulation software;
- Exceptional ability to clearly and effectively express information and ideas in English, both verbally and in writing is mandatory;
- Demonstrated ability to respond accurately to instruction;
- Ability to prioritize tasks and seek help to do so when needed;
- Proactive with the ability and desire to problem solve in a dynamic environment;
- Knowledge of C/C++, SWIFT, Java, Python and other object oriented programming;
- Knowledge in writing Microsoft SQL queries.
- Knowledge of Simulator add-on like (Aircraft design, Scenery design and special effects).
- Ability to troubleshoot technical issues;
- Knowledge of application development with a keen interest in learning new technology.

Training/Education:

- Computer Science degree or equivalent experience;
- Previous experience with web development;
- Experience with mobile application development for Apple devices preferred;
- Experience with flight simulator software an asset.

If you are qualified and interested in this position, please submit your resume to comework@conair.ca by January 15, 2018 with **SIM Support 2018** in the subject line.